



10/19/2023

Dear Member,

Our team has been working diligently to transfer the member account information for our Savastate members to the MembersFirst Credit Union database. To finalize this process, the Savastate branch on the University campus **will be closed on Wednesday, November 1st, 2023**. On Thursday, November 2nd all members will have access to additional locations as well as new products and services available through MembersFirst Credit Union. The Savastate branch at the University will re-open on Friday, November 3rd. **The following is important information about your account, changes that may affect you, how to access account information, and a few Frequently Asked Questions.**

Please keep this letter for reference or visit our website at membersfirstga.com/savastate.

Statements

In early November, you will receive an October 31, 2023 statement that displays all transactions you made since the last statement you received from Savastate Teachers Federal Credit Union. This statement will display all transactions through October 31, 2023 and will be mailed to your address on record. The ending account balances on your October 31, 2023 statement will be your beginning balances at the combined Credit Union. Please keep a copy of the October 31st statement for your records. If you need information about transactions that occurred before October 31st, please contact the Savastate branch for assistance. After October 31st, your statements will have a new look and feel and will display the MembersFirst Credit Union logo. We encourage you to enroll in e-Statements at your earliest convenience so you can access future statements at any time.

WHAT WILL CHANGE EFFECTIVE NOVEMBER 2nd, 2023

Your Savings Account Number

On November 2nd, your Savastate Teachers Federal Credit Union Savings Account number will change to a 9-digit account number. Your new Savings Account number will be your current Savings Account number preceded by '3333' and the number of zeros needed to create a 9-digit account number.

For example, if your Savings Account number is 24, your new 9-digit Savings Account number will be:

$$\begin{array}{ccccccc} 3333 & + & 000 & + & 24 & = & 333300024 \\ \text{(Preceding 3's)} & & \text{(Filler zeros)} & & \text{(Current Savings Account Number)} & & \text{(New Savings Account Number)} \end{array}$$

$$\text{Preceding 3's} + \text{ Filler Zeros} + \text{ Current Savings Account Number} = \text{ New Savings Account Number}$$

Preceding 3333	Filler Zeros	Current Account Number	New 9-Digit Savings Account Number
3333	000	24	333300024
3333	00	123	333300123
3333	0	1234	333301234

Website

For information about the expanded services and products at the Credit Union please visit **MembersFirstGA.com** or you can visit **membersfirstga.com/Savastate**.

Online Banking

You now have access to online banking for your account. If you are interested in online banking, please contact the credit union and ask to be set up for Online Banking.

Mobile Banking – ‘membersfirstga’



MembersFirst has a Mobile App available in the Apple App Store® for Apple devices and in the Google Play™ Store for Android devices. The Mobile App provides access to your account history, transfers between accounts, Bill Pay (for checking accounts only), **Mobile Deposit**, Holds and Pledges on your account, Remote Control Access to turn your Visa® Debit Card on or off (for checking accounts only), Loan Applications, adding Savings, Checking or Money Market Accounts to your existing account plus ATM and branch locations with directions. The Mobile App may be found by searching “**membersfirstga**” in your app store. Look for the Star icon shown above. Once you have been enrolled in online banking, you can download and activate the Mobile App by following the instructions to register your device.

24-Hour Phone Banking

24-hour Phone Banking (Audio Response) is available to all members. The phone number for 24-hour automated phone access to your account information is **912 352-0059**. The first time you connect to Audio Response, you will be asked to enter your NEW ‘3333’ Savings Account number (referenced above) followed by the pound (#) sign. No Personal Identification Number (PIN) has been assigned to you. Enter your social security number and select a 4-digit PIN when prompted to do so. Once you have entered your new PIN, follow the prompts, and re-enter your NEW account number followed by the pound (#) sign and your new PIN. When you access phone banking you will hear your current savings account balance. To access transaction information or information on any other accounts you have at the credit union, a **complete list of action codes is available at MembersFirstGA.com under the Banking menu and the sub menu – E-Services - Phone Banking**.

e-Statements

For the security of your information, we encourage you to enroll in e-statements rather than continuing to receive paper statements. You can sign up for e-statements at any time. Each month or quarter, depending on your account type or account activity, you will receive an email notifying you that your statement is available for viewing on MembersFirst Online Banking.

Mailing Address, Phone and Routing Number

Please use the following address for loan payments, mailed deposits or official correspondence with the credit union:

MembersFirst Credit Union
606 East 67th Street
Savannah, GA 31405-4606

Routing Number for Direct Deposit and ACH Transactions: 261174432

As always, if you have questions or need help with information about your account, access to your account or any of the changes, we are here to help. Please contact the branch at **912 508-0248** or visit any of the locations.

Sincerely,

Chiniqua Beard

Chiniqua Beard
Manager – Savastate Branch

Frequently Asked Questions

Will the current branch at Savannah State University remain open?

Yes. The branch on the campus at Savannah State University will be open on Mondays, Wednesdays, and Fridays.

Effective Monday, November 6th the new extended branch hours will be:

Monday and Friday: 9 am to 4 pm

Wednesday: 10 am to 4 pm

All branches of the credit union open at 10 a.m. on Wednesdays to accommodate staff training and development.

See www.membersfirstga.com for more details.

Loans, Savings and Christmas Club Accounts

Will the rates on my loans change?

The rates on your existing loans will remain the same until they are paid off. A complete list of new loan rates is available on the website – membersfirstga.com.

Will the dividend rates on my savings account change?

Dividends paid on savings balances will be paid at the current rate at MembersFirst. For all Savings options including Certificates of Deposit and tiered-rate Money Market Accounts, please visit the website at membersfirstga.com.

What will happen to my payroll deduction deposits?

Payroll deposits will continue as they have in the past.

Will there be new fees?

The Fee Schedule was provided in the newsletter you received with the welcome letter dated October 2, 2023. The complete fee schedule is also available online at membersfirstga.com

NUMBERS AND INFORMATION YOU NEED

Mailing Address:

606 East 67th Street
Savannah, GA 31405

Call Center: 912 352-2902

Main Fax Number: 912 352-0838

24-Hour Phone Banking: 912 352-0059

Routing Number: 261174432

Branch Locations

Savannah

Savannah State University

Colston Administration Building, Room 133
3219 College Street,
Savannah, GA 31404

****NEW HOURS: M, Fri: 9 am – 4 pm**

Wed.: 10 am – 4:00 pm

Tuesday & Thursday: Closed

Midtown Savannah

606 East 67th Street
Savannah, GA 31405
Phone: 912 352-2902

Hours: M, T, TH, Fri.: 9 am – 5:00 pm

Wed. 10 am – 5:00 pm

Fri.: Drive-Thru 9 am – 6 pm

Pooler

1501 Pooler Parkway
Pooler, GA 31322
Phone: 912 352-2902

Hours: M, T, TH, Fri.: 9 am – 5:00 pm

Wed. 10 am – 5:00 pm

Fri.: Drive-Thru 9 am – 6 pm

Atlanta

Piedmont Atlanta Hospital

1968 Peachtree Rd., NW
1984 Building, 6th Floor
Atlanta, GA 30309

Hours: M, T, TH, Fri. 7:30 am – 4 pm

Wed. 10 am – 4:00 pm

Austell

WellStar Cobb Hospital

3950 Austell Rd.
Austell, GA 30106

Hours: M, T, TH. 9 am – 4:30 pm

Wed. 10 am – 4:30 pm, Fri. 7 am – 2 pm

Decatur

Main Office

2476 Lawrenceville Hwy.
Decatur, GA 30033

Hours: M, T, TH, Fri. 9 am – 5:00 pm

Wed. 10 am – 5:00 pm

Fri.: Drive-Thru 9 am – 6 pm

Emory Decatur Hospital

2701 North Decatur Rd.
Decatur, GA 30033

Hours: M, T, TH: 9 am – 4:30 pm

Wed. 10 am – 4:30 pm, Fri. 7 am – 2 pm

Douglasville

3024 Chapel Hill Rd
Douglasville GA 30135

Hours: M, T, TH, Fri.: 9 am – 5:00 pm

Wed. 10 am – 5:00 pm

Fri: Drive-Thru 9 am - 6 pm

Hiram

44 Highland Falls Boulevard
Hiram, GA 30141

Hours: M, T, TH, Fri: 9 am – 5:00 pm

Wed. 10 am – 5:00 pm

Fri.: Drive-Thru 9 am – 6 pm

Marietta

WellStar Kennestone Hospital

675 Campbell Hill St.
Marietta, GA 30060

Hours: M, T, TH. 9 am – 4:30 pm

Wed. 10 am – 4:30 pm, Fri. 7 am – 2 pm

Newnan

Piedmont Newnan Hospital

Medical Plaza Building
775 Poplar Rd., Ste. 125
Newnan, GA 30265

Hours: M, T, TH, Fri.: 7:45 am – 3:30 pm

Wed. 10 am – 3:30 pm

Sandy Springs

8010 Roswell Rd NE, Ste. 150
Sandy Springs, GA 30350

Hours: M, T, TH, Fri: 9 am – 4:00 pm

Wednesday: Closed